

Quality Policy

The purpose of the Quality Policy is to clearly state the intention of **DT Civils Limited** with respect to Quality and the Quality Management System (QMS) that it operates within.

The Director(s) of DT Civils have agreed that the policy of the Company will be to:

- Operate the business professionally and by means of a system of quality-controlled procedures that assures existing clients, potential clients and third party assessors of its competence.
- Carry out all work in accordance with the standards of safety and engineering competence defined in Statutory Instruments, recognised Codes of Practice, Licence Conditions and accepted Industry Standards.
- Provide services to the satisfaction of our clients.
- Operate the business in a way that satisfies the requirements of the Water Industry Regulation Scheme.
- Make all employees within the Company aware of their responsibility to work to company procedures that are administered by the Quality Management System.
- Define the company's quality objectives, including any quantitative targets, as required from time to time.
- Provide employees with the necessary information, facilities, equipment, training and support to enable them consistently to achieve the required levels of competence and confidence in their work.
- Pursue the objective of continuous improvement measured through selected key performance indicators.

It is the responsibility of all members of staff to read, understand and comply with the contents of this policy.

Signature:



Name: Mike Sibley

Position: Managing Director

Date: 30th June 2017